



VENTIVE
HOSPITALITY

FACILITY MANAGEMENT POLICY

VENTIVE HOSPITALITY LIMITED



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Ventive Hospitality Limited – Facility Management Policy
Regd Off: 2nd Floor, Tower 'D', Tech Park One, Yerwada, Pune - 411 006

cs@ventivehospitality.com | www.ventivehospitality.com | CIN-L45201PN2002PLC143638

Tel.: +9120 6906 1900 | Fax: +9120 6906 1901

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Facility Management Policy

(ISO 41001:2018 – Facility Management)

At Ventive Hospitality Limited, we are committed to delivering efficient, safe, and sustainable **Integrated Facility Management (IFM)** services that support our clients and stakeholders.

Our Facility Management Policy aligns people, processes, and technology to create a safe, productive, and sustainable built environment.

We are committed to:

- Providing reliable, responsive, and high-quality facility management services that meet client requirements and enhance overall stakeholder satisfaction.
- Ensuring the safety, comfort, and wellbeing of occupants through effective management of buildings, utilities, and supporting infrastructure.
- Promoting sustainable practices by optimizing energy, water, and other resources while minimizing waste and reducing environmental impacts.
- Complying with all applicable statutory, regulatory, and contractual requirements.
- Driving continual improvement through performance monitoring, innovation, and active stakeholder feedback.
- Empowering our employees through training, engagement, and a culture of accountability and teamwork.
- Supporting business continuity and operational resilience through proactive risk management and effective facility operations.

This policy provides the framework for establishing and reviewing ‘**Facility Management**’ objectives and is communicated across the organization to ensure effective implementation at all levels. The policy is reviewed annually or following significant operational changes to ensure its continued relevance, adequacy, and effectiveness.



For Ventive Hospitality Limited

A handwritten signature in black ink, consisting of several fluid, overlapping strokes.

Director/ Authorised Signatory